

Employee & Client Education

Employees can help prevent storm water pollution when you include appropriate training during employee orientation and annual reviews. For restaurant training/educational materials (DVDs, posters, brochures) in English/Spanish call: (831) 899-9957. Promote these Best Management Practices (BMP's):

- Storage containers should be regularly inspected and kept in good condition.
 - Place materials inside rigid, durable, water-tight and rodent-proof containers with tight fitting covers.
 - Store materials inside a building or build a covered area that is paved and designed to prevent runoff from entering storm drains.
 - Place plastic sheeting over materials or containers and secure the cover with ties and weighted objects. (Not appropriate for storing liquids.)
 - Educate employees as to location of storm drains.
 - Become A Certified Green Business and be recognized for your efforts and save money for your business!
- www.montereybaygreenbusiness.org
- Post BMPs where employees and customers can see them. Showing customers you protect the ocean is good public relations.
 - Explain BMPs to other food businesses through your merchant associations or Chamber of Commerce.
 - Raise both employee and customer awareness by stenciling storm drains near the workplace with the City's stencil. Call (831) 899-9957.

This brochure is one of a series of pamphlets describing storm drain protection measures for specific types of maintenance activities.

Other pamphlets include:

- Landscaping & Gardening
- Painting & Application of Solvents and Adhesives
- Pest Control Tips
- Automotive Maintenance & Car Care



For more information about the stormwater pollution prevention program call:
831-645-4621

For stormwater educational materials, storm drain stenciling or school presentations call:
831-899-9957

Spill Response Agencies

1. **Monterey County Hotline**
(831) 394-6811
2. **County of Monterey Department of Environmental Health** (831) 755-4511
3. **California State Department of Fish & Game**
1-888-DFG-CALTIP (334-2258)
4. **Public Works Departments:**
Carmel By-The-Sea (831) 620-2010
County of Monterey (831) 755-4800
Del Rey Oaks (831) 394-8511
Marina (831) 884-1212
Monterey (831) 646-3920
Pacific Grove (831) 648-5722
Pebble Beach:
Unincorporated County of Monterey (831) 755-4800
Pebble Beach Company (831) 625-8402
Sand City (831) 394-1386
Seaside (831) 899-6825
5. **Monterey Bay National Marine Sanctuary**
(831) 647-4201
6. **DIAL 911 (For Emergencies Only)**

Waste Disposal

Monterey Peninsula Waste Management District
Recycling & Household Hazardous Waste Collection Program
831) 384-5313

Grease Hauling:
Greenline (831) 372-5215



Printed on Recycled Paper. Food.pub, 6/09

Informational material adapted from the City of Los Angeles Stormwater Management Division

Food Service Industry



Best Management Practices (BMPs) for Commercial Industries



Funded by the Monterey Regional Storm Water Management Program

Who should use this brochure?

- Bakeries
- Food Producers & Distributors
- Grocery Stores
- Restaurants

Storm Drain Pollution Prevention: It's Up to Us

Around the Monterey Bay, most storm drains flow directly to local creeks, streams, and the ocean sanctuary without treatment. Storm water pollution is a serious problem for wildlife dependent on clean water and for people who depend on healthy waterways.

Some common sources of this pollution include fluids from vehicles, pesticides, carpet cleaning wastewater, or detergent from washing vehicles or restaurant mats outside and fluids from leaky dumpsters.

The *Stormwater & Education Alliance (SEA)* is involved in educating local residents and businesses to prevent storm water pollution. We hope you will join us, by using the practices described in this pamphlet.



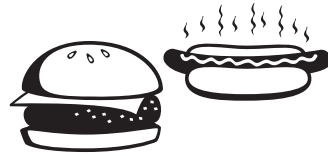
What Can You Do?

Problems

The by-products of operating food related businesses can harm the ocean and sea life if they enter the storm drain system. Food businesses can cause harm by putting unbagged food waste in leaky dumpsters, not cleaning up outdoor food or chemical spills, or by washing restaurant mats outside where the runoff can flow into the storm drain system.

Other routine activities such as cleaning oily vents and operating and maintaining delivery trucks are sources of pollution, unless proper precautions are taken. When it rains, motor oil that has dripped onto parking lots from business and customer vehicles is washed into the ocean via the storm drain system.

Oil and grease from improperly maintained grease traps or leaky dumpsters can clog fish gills and block oxygen from entering the water. Also toxins found in oven and floor cleaners can in high concentrations harm aquatic life.



Solutions

Minimize Wastes

- Use non-disposable products. Serve food on ceramic dishware rather than paper or plastic. Use cloth napkins instead of paper. If you must use disposable products, use recycle or biodegradable products.

- Use the least toxic cleaning products available. Look for environmentally friendly biodegradable Green or Eco cleaning products. Read labels for “non-toxic,” “non-petroleum,” based “free of ammonia, phosphates, dye or perfume.”
- Use water-based products than can go into the sewer/sink.
- Use recycled and recyclable containers.

Keep Work Sites Clean

Cover, repair, or replace leaky dumpsters and compactors, and/or drain the pavement beneath them to the sewer. Do not place leaky garbage bags or liquid waste in dumpsters. Rain can wash oil, grease and substances into the storm drains.

Keep dumpster lids closed.

Cover solid and liquid wastes.

Clean-up leaks and drips routinely. Make sure clean-up materials are readily available.

Wash mats inside in a shower or in the dishwasher where the drain connects to the sewer. Do not wash mats or anything outside into the storm drains!

Ensure grease trap is properly maintained and clean vent hoods on a regular basis.

Wash greasy equipment such as vents and vehicles in designated wash areas with an appropriate oil/water separator before storing outside. Ensure that designated wash areas are properly connected to the sewer system.

Do not spray off decks, sidewalks or walkways into the storm drain.

Recycle Wastes

Purchase recycled products. By doing so, you help ensure a use for recyclable materials.

Recycle the following materials:

- Food waste (non-greasy, non-animal food waste can be composted)
- Paper and cardboard
- Glass, aluminum and tin containers
- Pallets and drums
- Oil and grease

Separate wastes. Keep your recyclable wastes in separate containers according to the type of material. They are easier to recycle if separated.

Recycle oil and grease wastes. Never dump them down storm drains or on the ground. Look in the yellow pages under Grease Trap or call one of the Waste Disposal numbers on the back of this brochure.

Hazardous Waste Disposal

Hazardous waste includes used cleaners, rags (soaked with solvents, floor cleaners and detergents) and automotive products (such as antifreeze, brake fluid, radiator flush and used batteries).

For more information on disposal call the Monterey Peninsula Waste Management District. (831) 384-5313